

Admissions Policy and Procedure

Purpose

To ensure that the criteria and process for the admission of students into any course offered by Wall Street College (WSC) is clearly specified and made available to students prior to and during an application process. The practices followed will be in compliance with the Standards for RTOs 2015 (SRTO 2015) and the National Code of Practice for Providers of Education and Training to Overseas Students 2018 (National Code 2018).

Scope

This policy applies to all prospective students and the WSC staff who are involved in assessing applications, issuing the Written Agreement and processing applications in PRISMS.

Policy

The course information, entry requirements and the course application process will be clearly described on the WSC website and in other marketing materials. The admissions team will ensure that a rigorous assessment process is followed in line with the admissions criteria for all applications for courses.

WSC will only admit overseas students with the study entitlement in Australia.

Students who apply for Recognition of Prior Learning (RPL) or Credit Transfer from a previous qualification will be assessed according to the *RPL and Credit Transfer Policy and Procedure*. In cases where RPL or Credit Transfer has been awarded after the issuance of the student visa, WSC will report the change on course duration in PRISMS.

WSC must retain records of all student Written Agreements and receipts of payments made under any Written Agreement for at least 2 years after the person ceases to be an WSC student.

Entry requirements

- Students must meet the individual course entry requirements.
- Students must be 18 years or over at the date of course commencement.
- All students must demonstrate sufficient English language skills to enable them to communicate effectively in the education context and to achieve the expected learning outcomes.

Written agreement for overseas students

Each overseas student who has successfully met WSC entry requirements will be offered a place in the course that the student has applied for where capacity in the course is available. A Written

Agreement (WA) between WSC and the student will be issued. The WA sets out the services that WSC will provide and the student's obligations upon accepting the WA. The WA will:

- Be signed by the student prior to, or concurrently with, making the payment of the tuition fee.
- Outline the course(s) in which the student is to be enrolled, the expected course start date and end date, the location(s) of the delivery of the course, any work-based training required as part of the course, the course qualification, award and other potential outcomes of the course.
- Specify the prerequisites for entry to the course, including the academic and English language proficiency level.
- Indicate enrolment fee, tuition fee and material fees for the periods to which the fees relate – payment options, late payment charge, advice on the potential for changes to fees over the duration of a course, and WSC's cancellation and refund policies.
- Include an outline of the WSC internal and external complaints and appeals processes.
- Include any conditions imposed on the student's enrolment.
- Provide details of any non-tuition fees that students may incur in the circumstances of late payment of tuition fees or any other circumstances where additional fees may apply.
- Provide information on student accommodation options and indicative costs of living in Australia.
- Reflect the changes on course duration and fees on the basis of any awarded RPL or credit transfer.
- Set out the circumstance in which personal information about the student may be disclosed by WSC to the Australian Commonwealth including the TPS, or state or territory agencies, in accordance with the Privacy Act 1988.
- Provide a statement that states 'This written agreement, and the right to make complaints and seek appeals of decisions and action under various processes, does not affect the rights of the student to take action under the Australian Consumer Law if the Australian Consumer Law applies'.
- Advise the overseas student of their responsibility to notify WSC of a change of address while enrolled in their course(s), to provide emergency contact details and to inform the Institute within 7 days of changes to these.

- Advise students that in the event of a course not being delivered by WSC, WSC will refund the tuition fees paid or under the Tuition Protection Service (TPS) will arrange a refund or transfer as per the TPS Framework.
- Include a statement that clearly advises the student to retain a copy of the WA and any receipts of payment of fees.

Procedure

Steps of Assessing an Application

- 1) On receipt of an application, the Admissions Department will ensure the application documents are complete for assessment. This would include:
 - An application form with all the required fields completed
 - Certified copies of the academic qualifications and transcript (in English)
 - Verified copies of English results (where appropriate)/WSC English placement test result
 - A certified copy of the passport (main page and visa page where appropriate).
- 2) Each application is to be assessed to ensure that the applicant's qualifications, previous work experience (if any) and English language proficiency meet the requirements of the course being applied for. The requirements are described in this Procedure. The Admissions Officer completes an admissions checklist to ensure the requirements are met.
- 3) The Admissions Department checks the student visa status on VEVO.
- 4) Applicants that meet the entry requirements will be offered a place in the course being applied for. An Offer Letter and Written Agreement will be issued by WSC and sent to the applicant and/or their education agent.
- 5) Along with Offer Letter and Written Agreement, a link to the website where the current prospectus and student handbook are published, is also emailed to the student/education agent so that intended student has correct and up-to-date information of the course/s in accordance with Standard 2 of National Code 2018.
- 6) The Campus Manager issues a CoE as the CoE Officer on PRISMS. When a concurrent CoE is identified on PRISMS where a release letter is required from the student's principal course provider, the Campus Manager will advise the Admissions Staff to contact the student and their education agent seeking the release from another provider before a WSC CoE can be issued.
- 7) Upon the receipt of the release information on PRISMS, the Campus Manager will issue the CoE.

Assessing Language Proficiency

- **English proficiency requirement**

- 1) All courses on WSC scope require English proficiency of an IELTS overall score of 5.5 or equivalent (no band score less than 5.0).
- 2) In circumstance where an applicant is unable to provide a valid English result or an approved academic qualification, the applicant will be required to take the WSC English placement test. Offshore applicants must take the English placement test under the supervision of their education agent. Onshore applicants must take the test on the WSC campus under the supervision of the WSC administration staff. If not automated, the placement test will be assessed by the Academic Manager and/or appropriately qualified delegate. WSC reserves the right to re-test any student for English language proficiency during orientation. Results from such a test may be used to determine course entry.

The table below sets the English admission criteria that applicants must meet.

TEST	SCORE
IELTS (Academic)	Overall 5.5 with no band score less than 5.0
TOEFL (Paper based) PBT	460
TOEFL (Internet based) IBT	48
PTEA	46
CAE (from 2015)	162
ISPLR	2+
EAP (NEAS/English Australia endorsed ELICOS provider)	EAP Upper Intermediate
GE (NEAS/English Australia endorsed ELICOS provider)	Upper Intermediate
The following Australian academic qualifications can be accepted as meeting the English language requirements if the applicant does not have a valid English test result	
Senior Secondary School (Year 12)	Successful completion of Year 12 with the EAL/ESL score no less than 20 in units 3/4
Australian University Foundation Program	Successful completion of one term with Pass in the English subject
Certificate 3, Certificate 4 or Diploma course or higher	Successful completion of the course

Assessing Recognition of Prior Learning (RPL)/Credit Transfer

If an applicant is applying for RPL, the applicant is required to make an appointment with the Academic Manager to discuss their eligibility and the process. The Academic Manager will notify the admissions team, with the RPL outcome for the course and then a revised offer is to be made, if required.

If an applicant is applying for a credit transfer, the applicant is required to complete the *Credit Transfer Form* detailing all the units they have successfully completed. The applicant must also provide the certified copies of their qualifications and academic transcripts. Applications for RPL and Credit Transfer are governed by the *RPL and Credit Transfer Policy and Procedure*.

In the case of accepted RPL or Credit Transfer, WSC will inform the student in writing of the outcome of the application and advise the student of reduced course duration and issue a revised CoE.

Admission - Student Files

Within 10 business days of receiving the signed agreement from an overseas student, the admissions team will enter the following enrolment details into PRISMS:

- Student's full name
- Gender
- Date of birth
- Country of birth
- Nationality
- Passport number
- Student's Australian contact details
- Student's Overseas contact details
- Education agent details
- Start and end date of the course
- Course name, course code and the location of delivery
- Amount of tuition and non-tuition fees received by WSC
- Total amount of tuition fees in accordance with the written agreement
- OSHC details (if arranged by WSC)
- Onshore or offshore applicant
- If the student has undertaken an English language test, the name of the test and the results the applicant received
- Australian visa number (where appropriate)
- Any conditions for the course commencement

Once entered into PRISMS, a copy of the Confirmation of Enrolment (CoE) is sent to the student and their education agent.

Enrolment variations

Pre-commencement deferral, withdrawal and change of course

When a student applies for a deferral, withdrawal or change of course after they receive the CoE and before the course commencement, the student must:

- 1) Complete the *Student Deferral/Suspension/Cancellation/Leave Request Form*. If it is a change of course application, then the *Application Form* must also be completed for the new course being applied for.
- 2) The application will be assessed by the Admissions Department according to the admissions criteria. The outcome will be communicated to the student and education agent.
- 3) When the student meets the admissions criteria, a revised Letter of Offer and Written Agreement will be sent to the student and their education agent.
- 4) Upon the receipt of the student signed Written Agreement, the change of course will be reported on PRISMS and the new CoE will be issued to the student and their education agent.
- 5) Deferral and withdrawal applications will be assessed by the Campus Manager in accordance with the *Deferring, Suspending or Cancelling the Overseas Students' Enrolment Policy and Procedure*.

Post-commencement withdrawal, deferral and change of course

- 1) All student-initiated applications for deferral/cancellation/suspension must be in writing using the *Student Deferral/Suspension/Cancellation/Leave Request Form*. Supporting documents must be submitted with the application as appropriate.
- 2) The completed form must be submitted to admissions@wallstreet.edu.au or to the Student Services Officers.
- 3) The Campus Manager will assess the application according to the *Deferring, Suspending or Cancelling the Overseas Students' Enrolment Policy and Procedure*.
- 4) The outcome of the Campus Manager's assessment will inform any required enrolment variation on PRISMS.
- 5) The enrolment variation will be communicated to the student via email with the attachment of a new CoE/cancelled CoE.
- 6) The WSC Admissions Department will document the whole process of the enrolment variation in the individual student files/the student management system.
- 7) If the application is rejected, the student will be communicated via email of the outcome and be advised that they have the rights and access to appeal in accordance with the *Complaints and Appeals Policy and Procedure*.
- 8) The process of WSC initiated student enrolment cancellation will be processed according to the *Deferring, Suspending or Cancelling the Overseas Students' Enrolment Policy and Procedure*. The cancellation will be reported on PRISMS in compliance with the ESOS Act Section 19.

Definitions

WSC:	Wall Street College Pty Ltd trading as Wall Street College
CRICOS:	Commonwealth Register of Institutions and Courses for Overseas Students
DHA:	Department of Home Affairs
ESOS Act:	Education Services for Overseas Students Act 2000
Overseas Student:	A person holding an Australian Student Visa, enrolled in a CRICOS registered, onshore course
ESOS National Code:	National Code of Practice for Providers of Education and Training to Overseas Students 2018
Course:	Program of Education or Training defined as a course in the ESOS Act
SRTO:	Standards for Registered Training Organisations 2015
NVETR Act:	National Vocational Education and Training Regulator Act 2011
ASQA:	Australian Skills Quality Authority
RPL:	Recognition of prior learning is an assessment process that involves assessment of an individual's relevant prior learning to determine the credit outcomes of an individual application for credit.
Credit Transfer:	Count previous education or training in a similar field or topic towards part of a degree or other qualification.
TPS:	The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study.
Written Agreement:	Sets out the services WSC will provide and the student's obligations in the form of a signed binding document.
CoE:	Confirmation of Enrolment
PRISMS:	Provider Registration and International Student Management System
Certified:	Officially recognised
Verified:	Demonstrate that something is true and accurate

Document Control

Policy Owner:	Wall Street College Pty Ltd
Endorsed By:	CEO
Person Responsible for Implementation:	Campus Manager

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